

The 9 Competencies – Examiner Seminar 2026 - 2028

Situation Awareness (SAW)

Perceives, comprehends and manages information and anticipates its effect on the operation

- (SAW01) Monitors and assesses the state of the airplane and its systems
- (SAW02) Monitors and assesses the airplane's energy state, and its anticipated flight path
- (SAW03) Monitors and assesses the general environment as it may affect the operation
- (SAW04) Validates the accuracy of information and checks for gross errors
- (SAW05) Maintains awareness of the people involved in or affected by the operation and their capacity to perform as expected
- (SAW06) Develops effective contingency plans based upon potential risks associated with threats and errors
- (SAW07) Responds to indications of reduced situation awareness

Leadership and Teamwork (LTW)

Influences others to contribute to a shared purpose. Collaborates to accomplish the goals of the team

- (LTW01) Encourages team participation and open communication
- (LTW02) Demonstrates initiative and provides direction when required
- (LTW03) Engages others in planning
- (LTW04) Considers inputs from others
- (LTW05) Gives and receives feedback constructively
- (LTW06) Addresses and resolves conflicts and disagreements in a constructive manner
- (LTW07) Exercises decisive leadership when required
- (LTW08) Accepts responsibility for decisions and actions
- (LTW09) Carries out instructions when directed
- (LTW10) Applies effective intervention strategies to resolve identified deviations
- (LTW11) Manages cultural and language challenges, as applicable

Communication (COM)

Communicates through appropriate means in the operational environment, in both normal and non-normal situations

- (COM01) Determines that the recipient is ready and able to receive information
- (COM02) Selects appropriately what, when, how and with whom to communicate
- (COM03) Conveys messages clearly, accurately and concisely
- (COM04) Confirms that the recipient demonstrates understanding of important information
- (COM05) Listens actively and demonstrates understanding when receiving information
- (COM06) Asks relevant and effective questions
- (COM07) Uses appropriate escalation in communication to resolve identified deviations
- (COM08) Uses and interprets non-verbal communication in a manner appropriate to the organizational and social culture
- (COM09) Adheres to standard radiotelephone phraseology and procedures
- (COM10) Accurately reads, interprets, constructs and responds to datalink messages in English

Problem Solving and Decision Making (PSD)

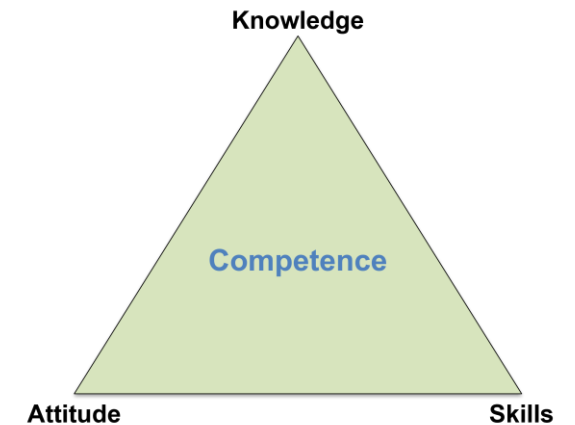
Identifies precursors, mitigates problems and makes decisions

- (PSD01) Identifies, assesses and manages threats and errors in a timely manner
- (PSD02) Seeks accurate and adequate information from appropriate sources
- (PSD03) Identifies and verifies what and why things have gone wrong, if appropriate
- (PSD04) Perseveres in working through problems whilst prioritizing safety
- (PSD05) Identifies and considers appropriate options
- (PSD06) Applies appropriate and timely decision-making techniques
- (PSD07) Monitors, reviews and adapts decisions as required
- (PSD08) Adapts when faced with situations where no guidance or procedure exists
- (PSD09) Demonstrates resilience when encountering an unexpected event

Workload Management (WLM)

Maintains available workload capacity by prioritizing and distributing tasks using appropriate resources

- (WLM01) Exercises self-control in all situations
- (WLM02) Plans, prioritizes and schedules appropriate tasks effectively
- (WLM03) Manages time efficiently when carrying out tasks
- (WLM04) Offers and gives assistance
- (WLM05) Delegates tasks
- (WLM06) Seeks and accepts assistance, when appropriate
- (WLM07) Monitors, reviews and cross-checks actions conscientiously
- (WLM08) Verifies that tasks are completed to the expected outcome
- (WLM09) Manages and recovers from interruptions, distractions, variations and failures effectively while performing tasks



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Application of Knowledge (KNO)

Demonstrates knowledge and understanding of relevant information, operating instructions, aircraft systems and the Operating environment

- (KNO01) Demonstrates practical and applicable knowledge of limitations and systems and their interaction
- (KNO02) Demonstrates required knowledge of published operating instructions
- (KNO03) Demonstrates knowledge of the physical environment, the air traffic environment including routings, weather, airports and the operational infrastructure
- (KNO04) Demonstrates appropriate knowledge of applicable legislation
- (KNO05) Knows where to source required information
- (KNO06) Demonstrates a positive interest in acquiring knowledge
- (KNO07) Is able to apply knowledge effectively

Application of Procedures and Compliance with Regulation (PRO)

Identifies and applies appropriate procedures in accordance with published operating instructions and applicable regulations

- (PRO01) Identifies where to find procedures and regulations
- (PRO02) Applies relevant operating instructions, procedures and techniques in a timely manner
- (PRO03) Follows SOPs unless a higher degree of safety dictates an appropriate deviation
- (PRO04) Operates aircraft systems and associated equipment correctly
- (PRO05) Monitors aircraft systems status
- (PRO06) Complies with applicable regulations
- (PRO07) Applies relevant procedural knowledge

Flight Path Management – Manual (FPM)

Controls the flight path through manual control

- (FPM01) Control the aircraft manually with accuracy and smoothness as appropriate to the situation
- (FPM02) Monitors and detects deviations from the intended flight path and takes appropriate action
- (FPM03) Manually controls the airplane using the relationship between airplane attitude, speed and thrust, and navigation signals or visual information
- (FPM04) Manages the flight path to achieve optimum operational performance
- (FPM05) Maintains the intended flight path during manual flight whilst managing other tasks and distractions
- (FPM06) Uses appropriate flight management and guidance systems, as installed and applicable to the conditions
- (FPM07) Effectively monitors flight guidance systems including engagement and automatic mode transitions

Flight Path Management – Automation (FPA)

Controls the flightpath through automation

- (FPA01) Uses appropriate flight management, guidance systems and automation, as installed and applicable to the conditions
- (FPA02) Monitors and detects deviations from the intended flight path and takes appropriate action
- (FPA03) Manages the flight path to achieve optimum operational performance
- (FPA04) Maintains the intended flight path during flight using automation whilst managing other tasks and distractions
- (FPA05) Selects appropriate level and mode of automation in a timely manner considering phase of flight and workload.
- (FPA06) Effectively monitors automation, including engagement and automatic mode transitions